

MAPKING Fleet Management

For The Macau Venetian Resort Hotel

A fleet management system is the foundation of all vehicles operations. Our solutions help fleets to react effectively to deviations from schedules and collect information on fleets' performance; real time monitoring, for example, plays a crucial role in adhering to the schedule.



The Benefits:

- **Real-Time Monitoring**
Clear view the status of performance and level of services provided by the car operators.
- **Safety Guarantee**
Provide real-time safety monitoring and accident notification, as well as the speeding alert.
- **Time Savings**
So far, MapKing Fleet Management solution has successfully helped our clients saved over 5,000 hours.
- **Engage Employees**
Drivers are enjoying more generous gratuities and turnover has been improved, while the dispatchers are able to focus on the revenue-generating activities.

Customer Overview

MapKing Fleet Management System for the Macau Venetian Resort Hotel was implemented in Nov, 2007 to manage their expensive limos.

As one of the biggest and the best hotels in the World, fleet management plays very important roles in the hotel's daily operation. How to manage this delicate fleet effectively and safely is directly influencing the hotel's businesses every day.

Now, the Macau Venetian Resort Hotel has a limo fleet of 18 cars, over 200 passengers were taken by them every day.

The Challenges

- To provide an efficient, reliable and comprehensive transport system to support the Macau Venetian Resort Hotel's transport operation.
- To greatly enhance and display its own advantages under the limited resources to provide better services to all the customers.
- To enable the fleet management system to manage its limo services on a timely basis.

- To improve the quality and to provide real-time passenger information.

- Real-time monitoring traffic condition and alert when accident occurs.

- To ensure consistent service levels provided by different limo operators.

The Solution

Each of the 18 limos at the Macau Venetian Resort Hotel is provided with a mobile phone, fully equipped with MapKing's mobile tracking devices. All limos are under the real-time monitoring and control by the central fleet management system. This solution enables a more effective and efficient management of the limo fleet and delivers up-to-date information to the customers.

Drivers' personal safety is strictly ensured. Impact sensors installed at the front and the back of the limos provide instance alert when traffic accidents occur. Moreover, drivers can send SOS signals for help by simply pressing the panic button.



Fleet Management Hardware
"MHub 801"

The Results

MapKing Fleet Manage system has successfully serviced the Macau Venetian Resort Hotel for almost a year, and has become irreplaceable for them. A feasibility study is underway on supporting more fleet and to implement a full-blown Fleet Management and decision support system for the hotel.



GSM Antenna



GPS Antenna

Why MapKing

- "MapKing International Limited" is specialized in the Logistic Management of Geographic Information System (GIS) and Location-Based Services (LBS) technologies with particular focus on seamless integration of GIS with other cutting edge information and telecom technologies.
- More than 10 years GIS services and implementation experiences.
- Help end users become more productive and collaborate from any place at any times.
- Focus on your core business while driving innovation and efficiency with our advanced applications development and implementation services for business processes and infrastructure.



How can MapKing help your business?

For a free consultation, please contact us.

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